



5 November 2025 | The Brewery, London

Entry guide

Deadline: 20 June 2025

ENTER
TODAY!





Recognising innovation within the healthcare built environment, medical device and technology sectors

The Building Better Healthcare Awards celebrates achievements in the built healthcare environment. Entries are now open and we'll be looking for the best new initiatives, builds and innovation launched over the past two years.

With the winners ceremony taking place in November, these UK healthcare awards are attended by more than 700 industry professionals, providing the perfect place to network and connect with like-minded individuals.

Key dates

ENTRIES CLOSE

20 JUNE 2025

TICKETS ON SALE

1 AUGUST 2025

WINNERS CEREMONY

6 NOVEMBER 2025



Five reasons why you should enter

- 1** **RECOGNISE YOUR TEAMS HARD WORK**
A happy team is a successful team and what better way to celebrate your staff than to recognise them publicly for all their hard work? Showing your team you appreciate them is a great way to build morale and even attract new talent
- 2** **CELEBRATE IN STYLE**
All qualifying entrants are invited to the Building Better Healthcare Awards & networking event on 5 November. Toast your team, network with your peers and celebrate being back at the industry's leading healthcare event.
- 3** **MAKE AN IMPRESSION**
Nothing says 'success' quite like an independent awards judged by industry experts. As one of the most prestigious in the industry, being recognised at the Building Better Healthcare Awards gives you visibility, brand integrity and industry-wide recognition.
- 4** **GAIN EXPOSURE**
With a whole host of media partners, the Awards receive a great deal of coverage in industry-related press. As a winner you'll gain exposure not only through our magazine, but also through our media partners.
- 5** **GAIN THE BBH STAMP OF APPROVAL**
Impress your clients. Award winners have the exclusive right to use the BBH Awards winner logo.

Writing a winning entry – a three step guide!

1 Choose the right category

Take the time to go through all the categories offered by this year's awards. Understand the categories and criteria to help you choose the one that best aligns with your project. Use the criteria of the category to structure your entry. Identify key words - these will indicate what the judges are looking for, so ensure you cover all essential points. Make sure each submission adheres to the specific criteria, especially if you are entering multiple categories.

2 Tell a story

Share your story by outlining the objectives of your project, the challenges you faced, and the innovative solutions you implemented. Consider what you want the judges to learn about your business as they read your submission. Explain why you should win the award. Show how your project had a positive impact. Focus on your commitment to sustainability for both healthcare and the planet.

3 Substantiate claims with supporting evidence

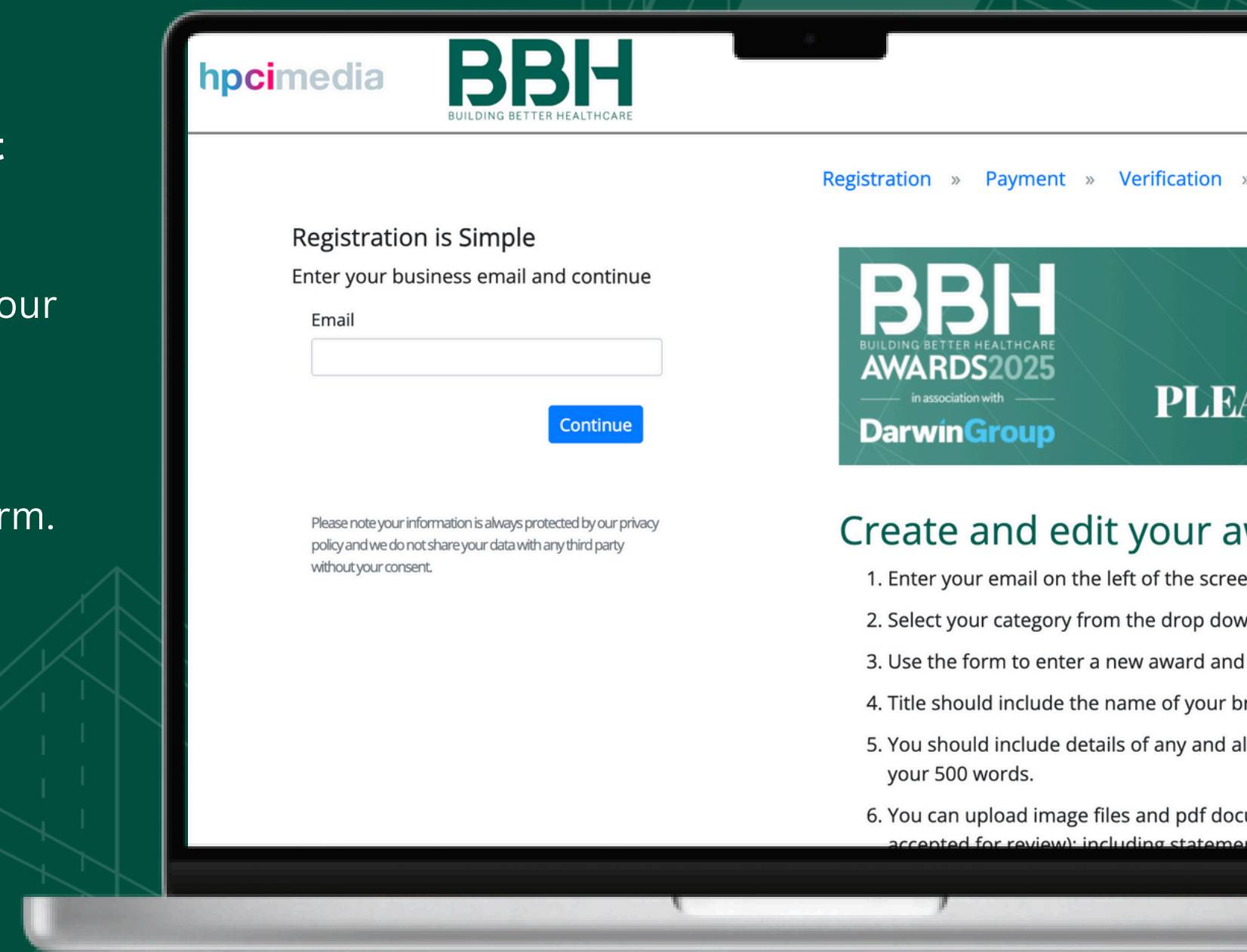
Use supporting evidence to further back up your written submission. This includes imagery, statements, floor plans, drawings, patient feedback, or any documents that can add value to your entry. Remember, judges have many entries to go through, so keep it concise, and keep the word limit to under 500 words. Privilege quality over quantity.

How to enter

- 1 Choose which category, or categories you wish to apply for - **you may submit more than one entry.**
- 2 Complete the online entry form answering all questions, explaining why you or your company should be considered a winner this year. Please refer to the category criteria to guide your entry.
- 3 Upload supporting evidence, images and your company logo via the entry form. Submit your entry by 20 June 2025

For any entry and general BBH Award enquiries please contact Carolina at carolinagp@hpcimedia.com

**ENTER
TODAY!**



2025 categories

All projects entered must have been completed between July 2023 - July 2025 and have real-life imagery to support the entry. The judges reserve the right to award more than one trophy within any category if they deem it prudent to split based on project size, project focus or new build vs refurbishment.

PATIENT ENVIRONMENT CLASS

- Best Interior Design Project (new build)
- Best Interior Design Project (refurb)
- Best External Environment/Landscaping Project
- Best Collaborative Arts Project (Static)
- Best Collaborative Arts Project (Performance)

ESTATES AND FACILITIES MANAGEMENT CLASS

- Best Carbon Reduction Initiative
- Estates and Facilities Team of the Year
- Best Patient Safety Initiative

BUILDING CLASS

- Best Healthcare Development (UK <£25M)
- Best Healthcare Development (UK £25M - £75M)

- Best Healthcare Development (UK > £75M)
- Best Mental Health/Dementia Care Development
- Best Modular/Mobile Healthcare Facility
- Best Interior Building Product
- Best Furniture and Fixtures Product
- Best Private Healthcare Facility
- Best International Healthcare Facility

TECHNOLOGY CLASS

- Best Health Tech Deployment **(NEW!)**
- Best New Operational Software **(NEW!)**
- Best New Patient Portal, App or Service **(NEW!)**

SPECIAL AWARDS

- Clinician's Choice
- Patient's Choice
- Grand Prix Design

Patient Environment Class contains the following awards

BEST COLLABORATIVE ARTS PROJECT (STATIC)

This award will recognise a traditional fine arts project that has had a measurable positive impact on the patient and staff experience within a health or care environment. Entries can include paintings, murals, light installations, sculptures etc – anything that is produced and displayed in its final state.

Entries must:

- Provide an overview of the item or collection
- Explain how it improves the environment and/or patient experience, particularly if meant for a specific patient or resident group
- Explain how it was produced in close collaboration with staff, patients and other stakeholders
- Give an overview of how it was delivered sustainably and within budget
- Provide feedback from stakeholders

BEST COLLABORATIVE ARTS PROJECT (PERFORMANCE)

This award will recognise a collaborative participatory arts project that has had a measurable positive impact on the patient and staff experience within a health or care environment.

Entries can include performance art, poetry writing, music workshops, art workshops either delivered by arts groups or involving patients and residents themselves.

Entries must:

- Provide an overview of the project
- Explain how it improves the lives of those taking part
- Explain how it was produced in close collaboration with staff and patients
- Give an overview of how it was delivered and how it could be replicated elsewhere
- Provide feedback from stakeholders

BEST INTERIOR DESIGN PROJECT (NEW BUILD)

This award will be presented for an outstanding internal space within a new build project that enhances the overall experience of patients, staff, residents, and visitors within a health or social care setting. This can include new builds and expansion projects, artwork, interior design, and internal alterations.

Entries must:

- Provide an overview of the project or intervention
- Give a few unique and/or interesting aspects of the project
- Explain the social value of the project
- Explain how it positively impacts staff, patients, residents, and visitors
- Show clear stakeholder engagement throughout the process
- Give an overview of how it was delivered sustainably and within budget
- Provide feedback from users

Patient Environment Class – continued

BEST INTERIOR DESIGN PROJECT (REFURB)

This award will be presented for an outstanding internal space within a refurbishment project that enhances the overall experience of patients, staff, residents, and visitors within a health or social care setting. This can include repainting and refurbishment projects, artwork, interior design, and internal alterations.

Entries must:

- Provide an overview of the project or intervention
- Give a few unique and/or interesting aspects of the project
- Explain the social value of the project
- Explain how it positively impacts staff, patients, residents, and visitors
- Show clear stakeholder engagement throughout the process
- Give an overview of how it was delivered sustainably and within budget
- Provide feedback from users

BEST EXTERNAL ENVIRONMENT/LANDSCAPING PROJECT

This award will be presented for an outstanding external space that enhances the overall experience of patients, staff, and visitors. This can include external building works, landscaping, artwork, and the improvement and creation of external areas such as car parks and public access points.

Entries must:

- Provide an overview of the project or intervention
- Give a few unique and/or interesting aspects of the project
- Explain the social value of the project
- Explain how it positively impacts staff, patients and visitors
- Show clear stakeholder engagement throughout the process, give an overview of how it was delivered sustainably and within budget and include feedback from users



Estates and Facilities Management contains the following awards

BEST CARBON REDUCTION INITIATIVE

This award reflects the recent challenge set by the Government for the NHS to become carbon-neutral by 2040. The judges will be looking for a single initiative, or series of initiatives, that are helping to reduce energy use and an organisation's overall carbon footprint, including, but not restricted to, energy-efficient heating and lighting solutions; waste management and recycling projects; and green transport plans. Entries can come from health or social care organisations and their industry partners.

Entries must:

- Provide an overview of the project and its aims
- Give evidence of the positive impact on services
- Give evidence of how this makes services more efficient
- Give evidence of what makes this initiative different from other offerings
- Show collaboration and consultation with stakeholders throughout
- Show how it will impact on wider carbon reduction efforts within the organisation and more widely across the health and care sector

ESTATES AND FACILITIES TEAM OF THE YEAR

This award will be presented for an outstanding external space that enhances the overall experience of patients, staff, and visitors. This can include external building works, landscaping, artwork, and the improvement and creation of external areas such as car parks and public access points.

Entries must:

- Provide an overview of the project or intervention
- Give a few unique and/or interesting aspects of the project
- Explain the social value of the project
- Explain how it positively impacts staff, patients and visitors
- Show clear stakeholder engagement throughout the process, give an overview of how it was delivered sustainably and within budget and include feedback from users

BEST PATIENT SAFETY INITIATIVE

This award reflects the current drive to improve patient safety across health and social care settings. It will be presented to a project in either the health or social care sector that can demonstrate measurable improvements in patient outcomes or a reduction in 'never events' and similar problems. This can include projects relating to key issues such as reducing pressure ulcers, cutting down on healthcare associated infections, reducing falls, addressing medication errors, etc.

Entries must:

- Provide an overview of the project and its aims
- Show how the entry has had a significant impact on patient wellbeing and the costs associated with this
- Give evidence of how this makes services more efficient/successful
- Provide feedback from patients and/or patient groups on the impact of the initiative

Building Class contains the following awards

BEST HEALTHCARE DEVELOPMENT (UK - VALUE <£25m)

This award will be presented to an exemplary new-build or refurbishment project valued at less than £25m from the acute, primary, community healthcare sector anywhere in the UK.

The judges will be looking for projects that show problem-solving, thoughtful and innovative design, which creates a positive, supportive, and therapeutic environment for patients, visitors/carers and staff.

- Entries must:
- Show a level of understanding of the specific needs of the patients, staff and visitors who will be using the building and/or ward and unit in question
- Show that, through design, a therapeutic environment has been created for all users, which enhances treatment or work pathways, both inside and outside the building
- Show involvement of patients, staff and other key stakeholders throughout the design and construction process
- Include a floorplan showing the adjacencies within the building or unit
- Show how the design could set a precedent for future developments both in the UK and overseas
- Show consideration of sustainability and carbon reduction and other key service goals
- Explain the social value of the project
- Provide clear evidence of positive impact

NB: Images of the project must not be artists' impressions, but photographs of the actual facility

BEST HEALTHCARE DEVELOPMENT (UK >75m)

This award will be presented to an exemplary new-build or refurbishment project valued at above £75m from the acute, primary, community healthcare sector anywhere in the UK.

The judges will be looking for projects that show problem-solving, thoughtful and innovative design, which creates a positive, supportive, and therapeutic environment for patients, visitors/carers and staff.

Entries must:

- Show a level of understanding of the specific needs of the patients, staff and visitors who will be using the building and/or ward and unit in question
- Show that, through design, a therapeutic environment has been created for all users, which enhances treatment or work pathways, both inside and outside the building
- Show involvement of patients, staff and other key stakeholders throughout the design and construction process
- Include a floorplan showing the adjacencies within the building or unit
- Show how the design could set a precedent for future developments both in the UK and overseas
- Show consideration of sustainability and carbon reduction and other key service goals
- Explain the social value of the project
- Provide clear evidence of positive impact

NB: Images of the project must not be artists' impressions, but photographs of the actual facility

Building Class – continued

BEST HEALTHCARE DEVELOPMENT (UK £25m-£75m)

This award will be presented to an exemplary new-build or refurbishment project valued at between £25m and £75m from the acute, primary, community healthcare sector anywhere in the UK.

The judges will be looking for projects that show problem-solving, thoughtful and innovative design, which creates a positive, supportive, and therapeutic environment for patients, visitors/carers and staff.

Entries must:

- Show a level of understanding of the specific needs of the patients, staff and visitors who will be using the building and/or ward and unit in question
- Show that, through design, a therapeutic environment has been created for all users, which enhances treatment or work pathways, both inside and outside the building
- Show involvement of patients, staff and other key stakeholders throughout the design and construction process
- Include a floorplan showing the adjacencies within the building or unit
- Show how the design could set a precedent for future developments both in the UK and overseas
- Show consideration of sustainability and carbon reduction and other key service goals
- Explain the social value of the project
- Provide clear evidence of positive impact

NB: Images of the project must not be artists' impressions, but photographs of the actual facility

BEST MENTAL HEALTH / DEMENTIA CARE DEVELOPMENT

This award will be presented to an exemplary new-build or refurbishment project for a dementia or mental health care facility which is designed to support the day-to-day living of people with mental health conditions, Alzheimer's Disease and other forms of dementia.

This can include hospital-based ward refurbishments, dedicated psychiatric centres, support centres, or hospitals, both private and public; the creation of dementia-friendly public facilities; or dedicated dementia care homes within community settings.

Entries must:

- Show a level of understanding of the specific needs of the patients, residents, staff and visitors who will be using the building
- Show that, through design, a therapeutic environment has been created for all users, both inside and outside the building, which enhances treatment or work pathways
- Show knowledge and understanding of the very-specific design issues impacting on people living with mental health conditions or dementia
- Show involvement of patients, staff, residents, and other key stakeholders throughout the design and delivery process
- Include a floorplan showing the adjacencies within the building
- Show how the design could set a precedent for future developments
- Show consideration of sustainability and carbon reduction
- Explain the social value of the facility
- Provide clear evidence of positive impact

NB: Images of the project must not be artists' impressions, but photographs of the actual facility

Building Class – continued

BEST MODULAR/MOBILE HEALTHCARE FACILITY

This award will be presented to an exemplary healthcare development across all primary, acute, community care services that has been delivered using modern offsite construction methods.
This covers modular and mobile building solutions developed in factory conditions.

Entries must:

- Show how, through use of offsite construction methods, efficiencies have been achieved (i.e through shorter construction times, less disruption, less waste, financial efficiencies etc.)
- Show a level of understanding of the specific needs of the patients, staff, and visitors who will be using the building
- Show that, through design, a therapeutic environment has been created for all users, which enhances treatment or work pathways, both inside and outside the building
- Show involvement of patients, staff and other key stakeholders throughout the design and construction process
- Include a floorplan showing the adjacencies within the building
- Show how the design could set a precedent for future developments within the healthcare sector
- Show consideration of sustainability and carbon reduction and other key primary care design goals
- Explain the social value of the facility
- Provide clear evidence of positive impact

NB: Images of the project must not be artists' impressions, but photographs of the actual facility

BEST INTERIOR BUILDING PRODUCT

This award will recognise an internal/interior building product that is helping to enhance the health and/or social care estate.
Products can include, but are not restricted to, walls, doors, windows, flooring solutions, cladding, acoustic panels, roofing and ceilings, and radiation panels.

Entries must:

- Provide an overview of the product and why it is different from existing solutions already on the market
- Include a full overview of cost, cost savings, and other efficiencies
- Explain how it meets current design drivers, including infection control, cost control, privacy and dignity, ease of maintenance, and carbon reduction
- Provide clear and genuine feedback from estates teams and other users/stakeholders

Building class – continued

BEST FURNITURE AND FIXTURES PRODUCT

This award will recognise an internal building product or fixture/fitting that is helping to enhance the health and/or social care estate.

Products can include, but not restricted to, furniture including seating, tables, office furniture, beds, hoists and transfer solutions, and storage solutions, door handles, window restrictors, anti-ligature products, curtain rails and grab rails.

Entries must:

- Provide an overview of the product and why it is different from existing products on the market
- Give a full overview of cost, associated cost savings and other efficiencies
- Explain how it meets current design drivers, including safety, security, infection control, privacy and dignity, dementia care, and carbon reduction
- Provide feedback from estates teams and other stakeholders

BEST PRIVATE HEALTHCARE FACILITY

This award will be presented to an exemplary new-build or refurbishment project of any value from the private health sector anywhere in the UK or overseas.

The judges will be looking for projects that show problem-solving, thoughtful and innovative design, which creates a positive, supportive, and therapeutic environment for patients, visitors/carers and staff.

Entries must:

- Show a level of understanding of the specific needs of the patients, staff, and visitors who will be using the building
- Show that, through design, a therapeutic environment has been created for all users, which enhances treatment or work pathways, both inside and outside the building
- Show involvement of clients, patients, staff, and other key stakeholders throughout the design and construction process
- Include a floorplan showing the adjacencies within the building or unit
- Show how the design could set a precedent for future developments both in the UK and overseas
- Show consideration of sustainability and carbon reduction and other key service goals
- Explain the social value of the facility
- Provide clear evidence of positive impact

NB: Images of the project must not be artists' impressions, but photographs of the actual facility

Building class – continued

BEST INTERNATIONAL HEALTHCARE FACILITY

This award will be presented to an exemplary new-build or refurbishment project of any value from the acute, primary, community healthcare sector anywhere outside of the UK.

The judges will be looking for projects that show problem-solving, thoughtful and innovative design, which creates a positive, supportive, and therapeutic environment for patients, visitors/carers and staff.

Entries must:

- Show a level of understanding of the specific needs of the patients, staff and visitors who will be using the building and/or ward and unit in question
- Show that, through design, a therapeutic environment has been created for all users, which enhances treatment or work pathways, both inside and outside the building
- Show involvement of patients, staff and other key stakeholders throughout the design and construction process
- Include a floorplan showing the adjacencies within the building or unit
- Show how the design could set a precedent for future developments around the world
- Show consideration of sustainability and carbon reduction and other key service goals
- Explain the social value of the facility
- Provide clear evidence of positive impact

NB: Images of the project must not be artists' impressions, but photographs of the actual facility



Technology Class contains the following awards

BEST HEALTH TECH DEPLOYMENT

This award will recognise excellence in technology deployment within a healthcare setting.

The judges will be looking for entries which show how IT teams and their industry partners have worked together to seamlessly deploy technology so as to achieve measurable efficiencies; and how those deployments have been integrated for the benefit of staff, patients and other users.

This award will reward excellence within the primary and community care sectors, as well as acute care.

Entries must:

- Provide an overview of the technologies and how they were deployed
- Give a full overview of cost savings, time efficiencies and other measurable benefits
- Explain how they are helping to overcome issues with interoperability
- Give details of the direct impact of the deployment on staff and patients or other service users
- Provide feedback from staff, patients and other service users

BEST NEW OPERATIONAL SOFTWARE

This award will recognise a software product designed for use by health/social care service users which helps bring efficiencies to the operation of a healthcare facility or service. On a process or admin side, this can be carried out by improving back-office functions such as staff rotas, expenses, ID authentication etc, improving estate management, enhancing cyber security, improving knowledge and training, etc

Entries must

- Provide an overview of the technology and why it is different from existing products on the market
- Give a full overview of cost savings, time efficiencies and other measurable benefits
- Give details of the direct impact of the solution on staff or processes or user health
- Provide feedback from staff or patients, and other key stakeholders

BEST NEW PATIENT PORTAL, APP OR SERVICE

This award will recognise a software product designed for use by patients which helps bring efficiencies to enhance health and wellbeing.

This can be carried out by improving tracking of a disease, improving access to medical services, medication adherence, improving communication between patient and clinician, as well as help with general health and wellbeing, exercise or smoking cessation.

Entries must

- Provide an overview of the technology and why it is different from existing products on the market
- Give a full overview of cost savings, time efficiencies and other measurable benefits
- Give details of the direct impact of the solution on patients, as well as on the staff that may have to interact with it
- Provide feedback from patients, and other key stakeholders

Special awards

All entries from across all categories/classes will automatically be considered

PATIENTS CHOICE

This special award will be presented to the entry (across all categories) that our clinical representative deems has the biggest impact on the patient experience and outcomes.

CLINICIAN'S CHOICE

This special award will be presented to the entry (across all categories) that our patient representative deems has the biggest impact on the patient experience and outcomes.

GRAND PRIX DESIGN AWARD

This special award will be presented to the entry from across all awards within the Building Design class that our judges feel has the most impact and is the most architecturally significant development within health and social care.



Got any questions? Get in touch!

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